

FY2019  
Employment and Case Management Services Contracts  
Performance Measures Report

Employment and Case  
Management Services  
Performance Measure  
Outcomes FY2019

ETSU-District 1				ETSU-District 2				ResCare-District 3				Rescare-District 4				WEI, Inc- District 5				WEI-District 6				WEI, Inc- District 7				America Works-District 8			
1st Quarter 2019	2nd Quarter 2019	3rd Quarter 2019	4th Quarter 2019	1st Quarter 2019	2nd Quarter 2019	3rd Quarter 2019	4th Quarter 2019	1st Quarter 2019	2nd Quarter 2019	3rd Quarter 2019	4th Quarter 2019	1st Quarter 2019	2nd Quarter 2019	3rd Quarter 2019	4th Quarter 2019	1st Quarter 2019	2nd Quarter 2019	3rd Quarter 2019	4th Quarter 2019	1st Quarter 2019	2nd Quarter 2019	3rd Quarter 2019	4th Quarter 2019	1st Quarter 2019	2nd Quarter 2019	3rd Quarter 2019	4th Quarter 2019	1st Quarter 2019	2nd Quarter 2019	3rd Quarter 2019	4th Quarter 2019
January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st	January 1st - March 31st	April 1st- June 30th	July 1st- September 30th	October 1st- December 31st

PMO #1: 75% of Clients shall obtain a GED or High School equivalency diploma/certificate within twelve (12) months of enrollment in an adult education program. This outcome and timeframe applies to those individuals without high school credentials and who have scored at a ninth (9th) grade level or higher on the initial pretest/assessment.

Performance Outcome Results (Target Goal: 75%)	100%	100%			100%	100%			No Data	100%			No Data	100%			No Data	100%			No Data	No Data			No Data	No Data			No Data	No Data		
--	------	------	--	--	------	------	--	--	---------	------	--	--	---------	------	--	--	---------	------	--	--	---------	---------	--	--	---------	---------	--	--	---------	---------	--	--

PMO #2: 50% of pre-school-aged children of Clients are engaged in quality early childhood experiences such as a three (3)-Star childcare, early Head Start/Head Start, etc. to ensure developmental growth and Kindergarten Readiness.

Performance Outcome Results (Target Goal: 50%)	48%	49%			62%	53%			100%	100%			100%	71%			64%	72%			59%	64%			71%	80%			75%	79%		
--	-----	-----	--	--	-----	-----	--	--	------	------	--	--	------	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--

PMO #3: 40% of clients shall obtain a postsecondary educatin within 18 months of enrollment in a accredited educational program

Performance Outcome Results (Target Goal: 40%)	100%	100%			100%	100%			67%	100%			No Data	100%			100%	100%			100%	100%			100%	100%			100%	100%		
--	------	------	--	--	------	------	--	--	-----	------	--	--	---------	------	--	--	------	------	--	--	------	------	--	--	------	------	--	--	------	------	--	--

PMO #4: 40% of Clients shall obtain an accredited postsecondary degree within two (2) years of enrollment in an educational institution. This outcome applies to those individuals that have a GED or High School equivalency diploma/ certificate.

Performance Outcome Results (Target Goal: 40%)	No Data	100%			100%	100%			No Data	No Data			No Data	100%			No Data	100%			No Data	No Data			100%	100%			100%	100%		
--	---------	------	--	--	------	------	--	--	---------	---------	--	--	---------	------	--	--	---------	------	--	--	---------	---------	--	--	------	------	--	--	------	------	--	--

PMO #5: 40% of Clients shall obtain an accredited postsecondary degree within four (4) years of enrollment in an educational institution. This outcome applies to those individuals that have a GED or High School equivalency diploma/ certificate.

Performance Outcome Results (Target Goal: 40%)	No Data	No Data			No Data	67%			No Data	No Data			No Data	100%			No Data	100%			100%	No Data			No Data	100%			No Data	No Data		
--	---------	---------	--	--	---------	-----	--	--	---------	---------	--	--	---------	------	--	--	---------	------	--	--	------	---------	--	--	---------	------	--	--	---------	---------	--	--

PMO #6: 40% of clients who receive a postsecondary certification or degree shall obtain full-time employment related to their field of study or a professional career within 3 months of program completion or within 3 months of orientation date if the client has a postsecondary degree or certification at the time of referral

Performance Outcome Results (Target Goal: 40%)	43%	40%			43%	100%			11%	No Data			43%	50%			67%	50%			No Data	33%			40%	67%			100%	No Data		
--	-----	-----	--	--	-----	------	--	--	-----	---------	--	--	-----	-----	--	--	-----	-----	--	--	---------	-----	--	--	-----	-----	--	--	------	---------	--	--

PMO #7: 30% of Clients obtain full-time employment (30 hours or more) and earned income (increase in wages) closes the Families First case within the contract year. This outcome applies to those Families First cases that close for over income due to wage earnings and remained closed for six (6) consecutive months.

Performance Outcome Results (Target Goal: 30%)	95%	91%			82%	50%			100%	93%			68%	88%			96%	88%			88%	90%			89%	84%			88%	89%		
--	-----	-----	--	--	-----	-----	--	--	------	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--

PMO #8: 40% of Clients having Barriers to employment that referred for additional supportive services will actively be engaged in addressing such needs and issues.

Performance Outcome Results (Target Goal: 40%)	95%	90%			95%	97%			98%	98%			96%	98%			100%	100%			100%	100%			100%	100%			98%	97%		
--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	------	------	--	--	------	------	--	--	------	------	--	--	-----	-----	--	--

PMO #9: 30% of families will participate in community support networking and empowerment opportunities, held by the Grantee, to support the healthy development of relationships and to contribute and benefit fully from a community that supports and encourages them to thrive.

Performance Outcome Results (Target Goal: 30%)	38%	37%			35%	30%			29%	33%			30%	31%			39%	37%			32%	33%			39%	39%			29%	31%		
--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--	-----	-----	--	--